

Splendour in the Grass 2023
Return Bus Ticket – Conditions of Travel and Use

Please be aware that upon purchase of your Return Bus Ticket you accept the terms and conditions listed below:

1. It is a condition of Splendour in the Grass 2023 (*"the Event"*) that you must pre-purchase a Return Bus Ticket to gain access to the scheduled Event shuttle bus services.
2. Your pre-purchased Return Bus Ticket must be sighted by the bus operator upon boarding the bus.
3. Passes contain a barcode that will be scanned upon arrival at the Event. Do not damage or tamper with this barcode or your entry may be delayed or denied.
4. Your Return Bus Ticket is valid once only. You must purchase a Return Bus Ticket for each day you wish to travel to the Event on the Event shuttle bus services. Return Bus Tickets are not re-usable for more than one use and must not be altered.
5. Return Bus Tickets are refunded under the relevant consumer laws that protect the Event organiser, the venue and ticket purchaser. Incorrect ticket purchases or a change in your circumstances or travel plans do not constitute grounds for a refund.
6. Ensure you have purchased the correct Return Bus Ticket to travel on the correct route on the correct day.
7. Your Return Bus Ticket does not include entry to the Event or entitlement to camping. Each person boarding the Event shuttle bus must also hold a valid 2023 Event Ticket.
8. Please contact Moshtix if you have purchased a Return Bus Ticket for the incorrect day.
9. Please respect the bus operator and fellow passengers. Offensive, nuisance or abusive behaviour will not be tolerated.
10. The bus driver reserves the right to refuse entry onto the bus.
11. The following is prohibited on the bus at all times:
 - a. Consumption of food and beverages;
 - b. Consumption of alcohol;
 - c. Smoking and vaping;
 - d. Illicit or illegal substances.
12. The Event/bus operator may at their discretion require any person to alight from a bus if their conduct is deemed to be offensive or they are a nuisance to other passengers, or if behaving in such a way as to constitute a risk to their safety or to the safety of other passengers, and Splendour in the Grass Pty Ltd shall have no further liability in this regard.
13. Dispose of your rubbish in bins provided.
14. Please take care of all personal property. The Event and bus operator will not be liable for any loss or damage to personal effects.
15. Return Bus Tickets do not guarantee travel at a specific time.
16. The Event and its bus operators endeavour to provide departure points and times for services that are as accurate as possible. However, the Event and its bus operators reserve the right to vary such departure points and times without notice, as circumstances require.
17. Please reduce noise and respect residents and premises close to bus stops when waiting for or disembarking from a bus.
18. Return Bus Tickets may not, without the prior written consent of Splendour in the Grass Pty Ltd, be resold at a premium or used for advertising, promotion or other commercial purposes (including competitions and trade promotions) or to enhance the demand for other goods or services. If you sell or use a Return Bus Ticket in breach of this condition, you will be refused admission.
19. Tickets are non-exchangeable for a different route and are non-refundable. These tickets are not eligible for resale or reissue.
20. To the fullest extent allowable under law, you agree to indemnify and hold harmless Splendour in the Grass Pty Ltd, its employees, contractors and sub-contractors from any costs, damage, liability, injury or death howsoever caused related to your use of the Return Bus Ticket.
21. Please see www.splendourinthegrass.com for the Event shuttle bus timetable.